
OUR VISION



Influential oversight through strategic collaboration, innovation, and independent work.

OUR MISSION



Safeguard HUD's programs from fraud, waste, and abuse and identify opportunities for HUD programs to progress and succeed.

OUR CORE VALUES

Integrity

is consistently practicing honesty and fairness with an uncompromising adherence to strong moral and ethical principles and values. We rely upon these principles to guide our actions and decisions no matter how small they may seem.

Accountability

is taking responsibility for the outcomes of decisions and actions and being able to explain the reasoning to stakeholders affected by them. We are mindful that as an independent agency, we answer to Congress, HUD, and the American people for our work.

Diversity

Diversity is honoring, respecting, and proactively including individuals of diverse backgrounds, perspectives, and life experiences while providing equal access and fostering a sense of value and empowerment in employees. We consciously put forth efforts, behaviors, policies, and norms to make all individuals feel seen, heard, and valued.

Courage

is doing what one thinks is right despite difficulty, personal sacrifice, or discomfort. We speak the truth even as a dissenting voice, lead even in the face of resistance, and take the initiative to try something new even if we fear we don't have the answers or may fail.



OFFICE of
INSPECTOR GENERAL

UNITED STATES DEPARTMENT OF
HOUSING AND URBAN DEVELOPMENT



Goal 1

Influence positive outcomes for HUD programs and operations through timely and relevant oversight

Goal 2

Optimize HUD's program success by combating fraud, waste, abuse, and mismanagement

Goal 3

Maximize HUD OIG value through operational excellence

Objective 1.1

Concentrate oversight on high-risk and mission-critical areas and emerging issues

- ✓ Focus our work on the most impactful issues
- ✓ Be agile and timely when addressing emerging and time-sensitive issues
- ✓ Develop deep subject-matter expertise

Objective 1.2

Deliver high-quality and objective oversight, outreach, services, and support to stakeholders

- ✓ Continue to conduct strategic outreach with stakeholders to better understand their needs
- ✓ Take a balanced approach to reporting HUD's successes and opportunities for improvement
- ✓ Find new and innovative approaches to assist HUD in addressing its longstanding challenges

Objective 1.3

Make actionable recommendations to drive continuous improvement

- ✓ Be rigorous in developing clear, impactful, and actionable recommendations
- ✓ Continue to work with HUD to reduce the number of outstanding recommendations
- ✓ Assess the effectiveness of recommendations on improving HUD programs and operations

Objective 2.1

Assist HUD in strengthening its internal controls to prevent fraud, waste, abuse, and mismanagement

- ✓ Identify improvements to HUD's internal controls and fraud prevention practices
- ✓ Share information and tools to help our employees, our partners, and HUD's program officials prevent and identify fraud
- ✓ Enhance the tools available to and skills of our employees and Federal partners in the fight against fraud

Objective 2.2

Enhance fraud detection efforts and outreach

- ✓ Improve and expand our outreach to enhance knowledge sharing of red flags, best practices, and fraud identification techniques
- ✓ Share educational tools and increase outreach to grantees, subrecipients, and industry groups
- ✓ Enhance the use of data analytics and data sharing to support investigations

Objective 2.3

Develop partnerships and practices to successfully pursue criminal, civil, and administrative remedies

- ✓ Improve and expand our partnerships with law enforcement partners to increase the effectiveness of enforcement activities
- ✓ Actively consider all available criminal, civil, and administrative remedies, to include governmentwide suspension and debarment, for each substantiated investigation to protect Federal funds
- ✓ Identify best practices for more effective prosecutions

Objective 2.4

Keep the public informed about red flags and common fraud schemes

- ✓ Leverage social media platforms to promote successful prosecutions and identify bad actors
- ✓ Broaden the sharing of fraud bulletins in multiple languages
- ✓ Improve customer engagement tools and training

Objective 3.1

Model stewardship by enhancing our operational efficiency and effectiveness

- ✓ Strive for continuous improvement in our operations
- ✓ Increase confidence in the quality of our work products and operations
- ✓ Continue to mature our risk management program

Objective 3.2

Build data-driven decision making into our business processes

- ✓ Enhance our management information systems
- ✓ Support our decisions with data
- ✓ Ensure that we are collecting all necessary data
- ✓ Find new and meaningful ways to use and visualize our data

Objective 3.3

Enhance efforts to recruit and retain a diverse workforce

- ✓ Expand recruitment outreach to encourage diversity
- ✓ Emphasize inclusion in our culture
- ✓ Expand professional development opportunities

Objective 3.4

Envision and enable the workplace of the future

- ✓ Reevaluate physical space needs to sustain the mission
- ✓ Develop an effective hybrid work environment
- ✓ Use technology to enhance collaboration and knowledge sharing